## Al Technology Comparison for Decision-Making Systems

|   | EXSYS CORVID<br>EXPERT<br>SYSTEMS   | COLLABORATIVE<br>FILTERING  | CASE-BASED<br>REASONING  | NEURAL<br>NETWORKS   | GENETIC<br>ALGORITHMS  | DATA<br>MINING  | SIMULATION<br>MODELING  | DATABASE<br>FILTER   |
|---|---|---|--|--|--|---|---|--|
| BASIC CONCEPT                               | Represents<br>knowledge as nodes<br>which are processed<br>with an Inference<br>Engine        | Finds match within<br>"group" that has<br>similar criteria to<br>predict other<br>possible criteria | Finds nearest<br>match to<br>historical case                         | Extracts correlation<br>between data<br>elements in large,<br>complex sets of data | Uses "evolution" to find best functions for prediction           | General umbrella<br>category for neural<br>networks and<br>genetic algorithms | Mathematical model<br>of a process that can<br>be tested for<br>predictions | Searches databases for match on multiple criteria – Boolean filter |
| CAPTURES<br>EXPERT<br>KNOWLEDGE             | Yes   | No  | No   | No   | No   | No  | Yes – but in<br>mathematical<br>representation                              | No   |
| CAN EXPLAIN<br>AND VISUALIZE<br>CONCLUSIONS | Yes – fully   | Very limited  | No   | No   | No   | No  | Yes-but may be very complex math  | No   |
| REQUIRES LARGE SET OF HISTORICAL DATA       | No  | Yes   | Yes  | Yes  | Yes  | Yes   | Yes   | No, but works best with large database                             |
| COMPLEXITY OF REPRESENTATION                | Easy to understand "English" IF/THEN rules No more complex than a word processor              | Statistical   | Case<br>Histories  | Math<br>Formulas   | Math<br>Formulas   | Math<br>Formulas  | Math<br>Formulas  | SQL, but may be<br>simplified to test via<br>interface             |
| DEVELOPMENT<br>METHODOLOGY                  | Domain expert<br>heuristics and/or<br>data are converted<br>to IF/THEN "English"<br>rule form | Algorithm processes statistical data to find "groups"   | Large set of<br>historical data<br>built up in an<br>accessible form | Complex algorithm processes historical data to find correlations                   | Complex algorithm processes historical data to find correlations | Complex algorithm processes historical data to find correlations              | Math model of physics, manufacturing or engineering processes               | Develop large<br>searchable database                               |

|                     | RULE-BASED<br>EXPERT<br>SYSTEMS  | COLLABORATIVE<br>FILTERING   | CASE-BASED<br>REASONING   | NEURAL<br>NETWORKS   | GENETIC<br>ALGORITHMS   | DATA<br>MINING   | SIMULATION<br>MODELING  | DATABASE<br>FILTER  |
|---------------------|--|--|---|--|---|--|---|---|
| BEST<br>UTILIZATION | Deciding among a<br>group of goals<br>based on logical<br>rules  | Finding out what a<br>person "might" like<br>based on a similar<br>pattern of others             | Help desks with<br>a large<br>database of<br>cases  | Finding new relationships in data from difficult to understand processes                     | Finding new relationships in data from difficult to understand processes                                    | Finding new relationships in data from difficult to understand processes                     | Predicting future consequences of a change in a process                                 | Finding relevant item that matches all required criteria  |
| STRENGTHS           | Captures and delivers knowledge, not just information  Explains conclusions  Always provides a "best fit" answer  Representation is easy to understand and maintain  Java applet delivery for cross-platform compatibity | Statistics  Can handle non- logical "like/dislike" concepts                                      | Does not require heuristic understanding to build   | May find interesting<br>and useful<br>relationships in data                                  | Optimizes functions based on historical data  | May find interesting<br>and useful<br>relationships in data                                  | Can predict future effect of change   | Fast and effective for searching text databases   |
| WEAKNESSES          | Requires domain<br>expert/<br>knowledge  | Statistical relationships not based on logic  Some errors will occur due to individual variation | Requires large database  Often requires several tries to find true solution  May not find match due to differences in terminology | No explanation of conclusions  May find erroneous correlations  No way to handle biased data | No ex planation of<br>conclusions  Local vs. global<br>solution to problem  No way to handle<br>biased data | No explanation of conclusions  May find erroneous correlations  No way to handle biased data | Very difficult to fully model a complex process  - requires very detailed understanding | May not find and match<br>for criteria  Only works well when<br>there are very large<br>numbers of different<br>items to search |

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